



North Gualala Water Company has a variety of ways for customers to pay their bills remotely and at the office. Our office is open for customers Monday-Thursday from 8:30 am until 4:30 pm (closed Fridays).

As a drinking water utility, the health and safety of our customers is our #1 priority. If you are feeling ill, please do not come into the office--instead utilize one of our many payment options that limits contact with our staff. If you're healthy, come on in! We'll wave hello, process your payment, and answer any questions you might have.

OFFICE PAYMENT OPTIONS

- Come inside the office during business hours to pay by cash, credit/debit card, check, or money order
- Drop your check or money order payment off in the blue box outside our door anytime with the payment coupon portion of your bill or write your account number on the memo line (payments are processed within 1 business day)

REMOTE PAYMENT OPTIONS

- Mail your check or money order with the payment coupon portion of your bill or write your account number on the memo line
- Call the office during business hours to pay by credit card over the phone (no service charge)
- Pay online by credit/debit card through our payment service (fee applies): <https://ngualala.viewmybill.net/>
- Pay by phone using your credit/debit card anytime by calling our payment service number at 1-855 483-5729 using ID code 9544511 and your account number
- Sign up for auto draft from your checking account or credit/debit card (no service charge): <http://ngwco.com/wordpress/wp-content/uploads/2017/02/Auto-Form-revised-2017.pdf>