

November 20,2025



Notice to Customers

\$5.05 Monthly Bill Surcharge

On July 28, 2025, North Gualala Water Company (NGWC) filed Advice Letter 148-W, requesting a \$5.05 monthly surcharge for each customer's monthly bill per service connection for a 60-month period. This surcharge is to recover the \$321,589.68 recorded in its Water Supply Compliance Memorandum Account (WSCMA) from January 9, 2013, through July 11, 2025.

On October 30, 2025, the California Public Utilities Commission (PUC) approved the request by Resolution W-5304, which authorized NGWC to collect the \$5.05 monthly surcharge. This surcharge is added to each customer's monthly bill per service connection for the 60-month period from November 2025, through November 2030. The surcharge will reimburse costs associated with water supply compliance.

NGWC is currently implementing contingency plans to address water supply during low flow periods. The costs incurred during these periods are being tracked in the WSCMA for future recovery purposes.